

# Unlock the Full Potential of Your Microsoft Teams Investment with Direct Routing from Vonage

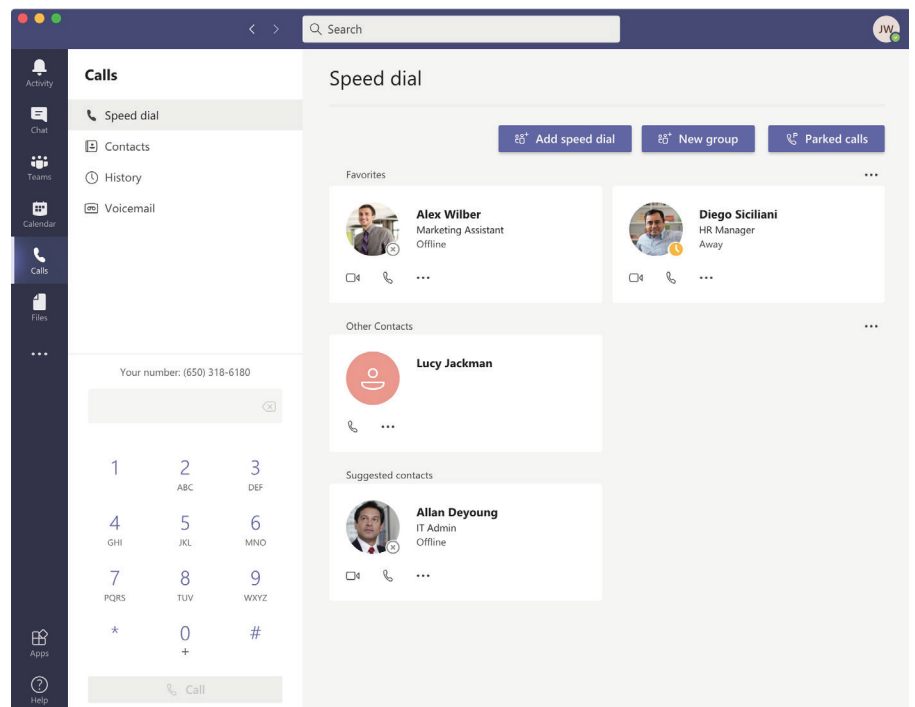
Collaboration and productivity is seamless, efficient, and scalable when you use Direct Routing with Vonage for Microsoft Teams and your Vonage business phone system. Integrate messaging and voice capabilities into a single application creating an immersive employee experience.

## Anytime, Anywhere Collaboration

Increase work flexibility and productivity with the best of both worlds. Make or receive calls when you're working remote or at the office with Microsoft Teams<sup>1</sup> enabled devices, including desk phones and mobile. At the same time, reduce the number of applications needed for business communication.

## Why Choose Direct Routing from Vonage

- 18 years in business
- 100K+ clients
- 2,300 global employees
- \$1B+ Yearly Revenue
- Own the complete tech stack (UC/CC/API/AI)
- Reliable cloud-based communication and collaboration with 99.999% uptime\*



## Gain Faster ROI and Productivity without Disruptions

Vonage for Microsoft Teams means you can keep your existing Vonage Business Communications cloud phone system, which includes your desk phones, phone numbers, calling plans, extensions, and call-flows. Keep any existing call center or compliance features and integrations, as well. No need for costly and lengthy moves, adds, or changes!

## Drive Cost and Time-Saving Efficiency

Experience a truly unified communications process using your Vonage integration within Microsoft Teams. Enjoy features like Call Presence, Click-to-Dial, and Voicemails with Transcription. Your Vonage Integration is easy, whether you want to add 1 or 100+ users at a time.

## Why Direct Routing

Direct routing allows customers to retain existing VBC lines and calling plans, providing greater quality and reliability often required by enterprise customers. It reduces the total cost of ownership by giving customers lower calling charges and helps customers gain total control of their communications solution.

### Who Can Benefit From Direct Routing

Direct Routing is primarily designed for companies set on using Teams as a phone system as well as their primary collaboration app.

### Organizations Committed to Teams

Any business that is deeply embedded in using Microsoft Teams for internal collaboration can more easily use the platform for their external calling communications too. Your employees love Teams so why not equip them with a great calling experience all from within the app.

### Limited in-house IT Resources

Businesses with little to no IT resources may require external support when considering whether to use Teams as a phone system. Vonage can help manage the solution and make sure your employees are able to get the fullest out of Teams. A win - win!

### Users Want More Flexibility...and Less Apps!

Microsoft's own calling plans aren't flexible. This makes Direct Routing a great alternative for businesses making large amounts of outbound calls.

### Benefits of Direct Routing

Direct Routing through Microsoft Teams provides many benefits. The idea of using Teams as a phone system is a huge step forward for businesses who want to combine all their internal and external communications into one seamless system. In this way, it embodies a truly immersive unified communications experience.

Switching to Teams as a phone system doesn't mean losing your Vonage numbers. It simply means you get the best calling experience through Vonage along with a great collaboration experience through Teams all with Vonage for Microsoft Teams!



Speak With  
An Expert

Toll Free: **855-842-6458**  
Monday-Saturday 7AM-9PM ET  
or [vonage.com/business/contact](https://vonage.com/business/contact)