Crexendo VIP Platform Key Profiles and Features

Leverage the Power of VIP Unified Communications as a Service





Video

Improve team productivity with HD-quality one-to-one, group, and webinar-style meetings for up to 200 attendees.



Interactions

Streamline internal and external workflow with Voice Mail, Fax, Messaging, SMS, Team Chat, and powerful integrations.



Phone

Use the device of your choice for business communication, whether mobile, browserbased or traditional desk phone with HD Voice.

VIP-level Dependability

Whether you're working from the home office or from the road, you can stay connected with key staff and stakeholders with flexible solutions and technology that enable productivity from anywhere.

And rest assured that productivity will continue uninterrupted with rock-solid reliability backed by Crexendo's industry-leading uptime guarantee, our Service Level Agreement guaranteeing 100% uptime* for our customers.



Crexendo's best-in-class VIP platform is:

- Hosted in the World's highest-rated geo-redundant data centers
- Located in Tier 5 Exascale data centers powered by 100% green energy
- Secure and reliable and trusted by over 2 million users globally
- Backed by our 100% Uptime Guarantee*



The Platform that Powers Your Productivity

Crexendo VIP Platform Feature	Professional	Advanced	Elite
Monthly Outbound Calling Minutes (US/Canada)	1000	Unlimited	Unlimited
Unlimited Inbound Calling	•	•	•
100% Uptime Guarantee	•	•	•
Geo Redundant, Class 5, US Data Centers	•	•	•
24/7 US Based Support	•	•	•
Work From Anywhere	•	•	•
Robust PBX Telephony Features	•	•	•
Portal Based Device Administration	•	•	•
High Definition (HD) Voice Quality	•	•	•
Directory, Call Logs, Answer Rules	•	•	•
Call Waiting, Park, Retrieve, Screen	•	•	•
Dial by Name or Extension Directory	•	•	•
Group Call Pickup, Transferring, Forwarding	•	•	•
Voice Mail, Voice Mail to Email	•	•	•
Automatic Call Recording	•	•	•
UC Media Storage (90 Days)	•	•	•
QoS call reports & Usage Stats	•	•	•
Auto Attendent with Automated Scheduling	•	•	•
Find me, Follow Me	•	•	•
Speech to Text Prompts	•	•	•
Multi Factor Authentication	•	•	•
Single Sign On	•	•	•
E-911	•	•	•
Maximum Number of Devices	1	5	8
Desk & Conference Phone Rental Options	0	•	•
Mobile Device Client (Android or iOS)	0	•	•
Webphone Access for Windows or Mac (Browser)	0	•	•
Direct Inward Dial Number	0	•	•
Instant Messaging	0	•	•
Dedicated Audio Conference Bridge	0	•	•
Voice Mail Transcription	0	•	•
Single Standard CRM or SaaS Integration	0	•	•
Attendant Console	0	•	•
Crexendo HD Video Meetings	0	0	•
Crexendo HD Team Video Rooms	0	0	•
Crexendo HD Video Webinars	0	0	•
Enterprise Fax Packages	0	0	0
Personal Cloud Fax with DID	0	0	0
350 Enhanced Application Integrations		0	0
Microsoft Teams Enhanced Integration		0	0
Optional Contact Center Agent		0	0
Optional Contact Center Supervisor		0	0

● Included ○ Optional

