

EL PASO DISTRICT 49 + **RingCentral**®

El Paso District 49 Transforms Communication with **RingCentral** UCaaS Solution by High Country Workplace Technologies and RingCentral



RingCentral and High Country Workplace Technologies transform El Paso District 49's communication systems.

El Paso District 49 was ready to upgrade its outdated Mitel phone system. To address this, the district selected RingCentral UCaaS, providing a unified platform for voice, video, messaging, and collaboration.

Difficult maintenance and minimal outdated features inhibited collaborative communication.

El Paso District 49 modernized its communications by selecting RingCentral UCaaS, a unified platform for voice, video, messaging, and collaboration. They partnered with High Country Workplace Technologies, whose expertise ensured a smooth transition from the legacy Mitel system, addressing technical challenges and minimizing disruption.

The phased implementation allowed for continuity of service, enabling the district to fully leverage RingCentral's advanced features.

Challenge:

El Paso District 49's outdated Mitel phone system lacked modern communication tools, was difficult to maintain, and couldn't support flexible collaboration across multiple campuses.

RingCentral® Solution:

The district chose RingCentral UCaaS to modernize its communications, providing voice, video, messaging, and collaboration tools. The district was able to minimize disruption and fully utilize RingCentral's features.

RingCentral® Benefits:

- Improved Collaboration
- Increased Mobility
- Cost Savings
- Enhanced Security & Reliability

The challenge was to create a collaborative communication solution to support district staff and community members.

RingCentral UCaaS to modernize its communications infrastructure, providing a unified platform for voice, video, messaging, and collaboration.

The implementation of RingCentral UCaaS has significantly transformed communication across the El Paso District 49 School District. With High Country's expert guidance, the district now benefits from a highly scalable and flexible communications platform that supports the needs of a modern educational institution

The district has reduced the costs associated with maintaining outdated hardware and telephony systems since the switch to RingCentral.

The RingCentral platform provides robust security measures and ensures uninterrupted service across all campuses.

The success of this implementation was due in large part to High Country Workplace Technologies' expertise in both the legacy Mitel system and the new RingCentral solution.

Their thorough planning, technical knowledge, and ongoing support were instrumental in delivering a seamless transition that empowered El Paso District 49 to improve communication, collaboration, and operational efficiency.

Thanks to this successful deployment, El Paso District 49 is now well-equipped to meet the communication needs of its staff, students, and parents, ensuring a more connected and responsive educational environment.

RingCentral UCaaS: All-In-One Solution to Help Businesses Keep Productivity High and Costs Low.

RingCentral UCaaS providers develop and operate cloud UC services offering superior collaboration, faster deployment and often lower cost compared to premises-based solutions