

COMFORT SUITES IN EVERGREEN, CO + Mitel®



Comfort Suites in Evergreen, Colorado Upgrades to Mitel Hospitality Phone System with High Country Workplace Technologies

High Country Workplace Technologies transformed Comfort Inn & Suites' communications, improving staff efficiency and guest service with a modern Mitel system integrated with their property management tools.

Comfort Suites in Evergreen, Colorado, needed to modernize its phone system to improve guest services and operational efficiency. They turned to High Country Workplace Technologies, who recommended and deployed a new Mitel system tailored to the hotel's needs.

High Country meticulously planned the transition, staging and testing system components offsite to avoid disruptions.

The phased installation ensured minimal impact on hotel operations, even during peak times. The new Mitel system, integrated with property management and call accounting systems, streamlined communication and billing, enhancing guest experiences and internal workflows.

Thanks to High Country's expertise, Comfort Suites now benefits from a robust communications infrastructure that supports its commitment to guest satisfaction.

Challenge:

Comfort Suites in Evergreen, Colorado, faced the challenge of modernizing its phone system without disrupting daily operations or guest satisfaction. They needed a solution that integrated seamlessly with their existing property management and call accounting systems, while ensuring minimal downtime during the transition.

Mitel® Solution:

High Country deployed a Mitel hospitality phone system at Comfort Suites, seamlessly integrating it with the hotel's property management and call accounting systems. The phased deployment ensured minimal disruption, while the new system improved communication efficiency and enhanced guest services.

Benefits:

- Seamless system integration
- Improved staff communication
- Enhanced guest service
- Scalable for future growth

Mitel Hospitality Phone System

Communication is at the core of hospitality